

Reference : MDID1197

Version: : 1.2

Issued By : S.Voller



Quality Policy

Aim: It is our policy to provide excellent service to our customers through our team of highly skilled employees.

We are a specialist provider of I.T Solutions for Businesses. Our business is focused on providing assistance to our customers within all areas of IT support services. This includes the provision of cloud services, project management of new office setups and relocations, the design of complete business systems and the supply/installation of hardware and software. Maintenance and ongoing support is available on all systems we supply.

We recognise that in order to provide an excellent service it's essential for us to have a customer focussed and highly skilled team, supported by advanced back end systems.

We operate an ISO 9001 quality management system that we use to:-

- review our performance
- support the improvement attitude of our business
- identify and comply with relevant industry and legal requirements

Our quality objectives are focused on supporting our Quality Policy Aim and we will review, monitor and where needed seek to improve our performance. This is to ensure we continually improve our quality management system, the experience of our customers and our business performance.

Andy Tsoi
Director

Steve Voller
Director

January 2017

This policy is made available to relevant interested parties through publishing on our website www.mdinetworks.com and through internal training and awareness programmes.

MDI Networks Ltd, Limberline Road, Hilsea, Portsmouth, PO3 5JT